

September 1, 2026

INCLEMENT WEATHER ALERT - OFFICE UPDATES

Dear Provider,

We want to ensure the safety and well-being of your team and patients (our members) during the upcoming inclement weather in Houston and surrounding areas. Please take note of the following reminders and updates regarding office operations:

1. **Office Hours:**
 - Please notify Community and patients if your office will be closed due to inclement weather.
2. **Patient Appointments:**
 - Please notify patients of any schedule changes as soon as possible.
3. **Emergency Protocols:**
 - Ensure all staff are aware of emergency contact numbers and procedures.
 - Monitor updates from the local weather authority for the latest information.
4. **Communication:**
 - Keep your team updated on any further changes via your preferred communication method.
 - Contact Community with questions or concerns.

Safety is our top priority, and we appreciate your cooperation as we navigate these conditions together.

Stay Safe,
Community Health Choice