

May 25, 2026

NEW TMHP IAMONLINE PLATFORM TRANSITION EFFECTIVE JUNE 12, 2026

BACKGROUND

The Texas Medicaid & Healthcare Partnership (TMHP) IAMOnline platform is the new entry point for accessing applications on the TMHP webpage. Texas Medicaid providers will set up their TMHP IAMOnline account to manage services, access resources, and perform essential TMHP-related tasks.

KEY DETAILS

TMHP sent account users an email with instructions on activating their TMHP IAMOnline account.

- If you received your TMHP IAMOnline activation email:
 - Follow instructions in the email to activate your TMHP IAMOnline account by June 12, 2026.
 - To learn more about activating your TMHP IAMOnline account, refer to [New Login Process for All Texas Medicaid Providers Through TMHP IAMOnline and Provider MFA Registration for Release 1 Transition](#).
- If you did not receive your activation email:
 - Your organization's email security setting may have blocked the activation email domain. To resolve this issue, your organization's information technology (IT) security staff must immediately add noreply@okta.com and [Do Not Reply TMHP IAMOnline@tmhp.partner.hhs.texas.gov](mailto:Do_Not_Reply_TMHP_IAMOnline@tmhp.partner.hhs.texas.gov) to their whitelist (allowlist).
 - Check your Spam/Junk folders and email filters for the TMHP IAMOnline account activation email, which may have mistakenly been caught by these filters.

More information can be found in TMHP's article, [New TMHP IAMOnline Platform Transition Effective June 12, 2026](#), published on [TMHP's Texas Medicaid webpage](#).

ADDITIONAL INFORMATION

For a list of affected portal applications, reference TMHP's article, [New Login Process for All Texas Medicaid Providers Through TMHP IAMOnline and Provider MFA Registration for Release 1 Transition](#).

QUESTIONS

For any questions regarding this notice, please contact your Community Provider Performance Manager (provider representative). E-mail: ProviderRelationsInquiries@CommunityHealthChoice.org