

### **Important Update About Your Medical Rides.**

We have news about your **non-emergency medical transportation (NEMT)**. These are the rides we provide to take you to:

- Doctor visits
- Medical appointments
- Other healthcare services

### **What's Changing?**

Starting **May 14, 2026**, the company that schedules your rides will have a new name:

- **Old name:** Access2Care
- **New name:** MTM Health

### **What This Means for You**

Your ride service stays the same. Only the company name is changing. You can still get rides to all your medical appointments.

### **Learn More**

Please review your Member Handbook for complete details about this change.

[STAR \(Medicaid\) Member Handbook](#)

[STAR+PLUS Member Handbook](#)

[STAR+PLUS Nursing Facility Member Handbook](#)