CHC Remote Connection

Remotely connect with a personal computer

Download the appropriate client for your system.

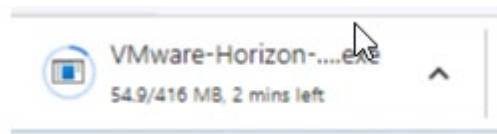**Horizon Client for Windows**:
https://download3.omnissa.com/software/CART25FQ4_WIN_2412/Omnissa-Horizon-Client-2412-8.14.0-12437220870.exe

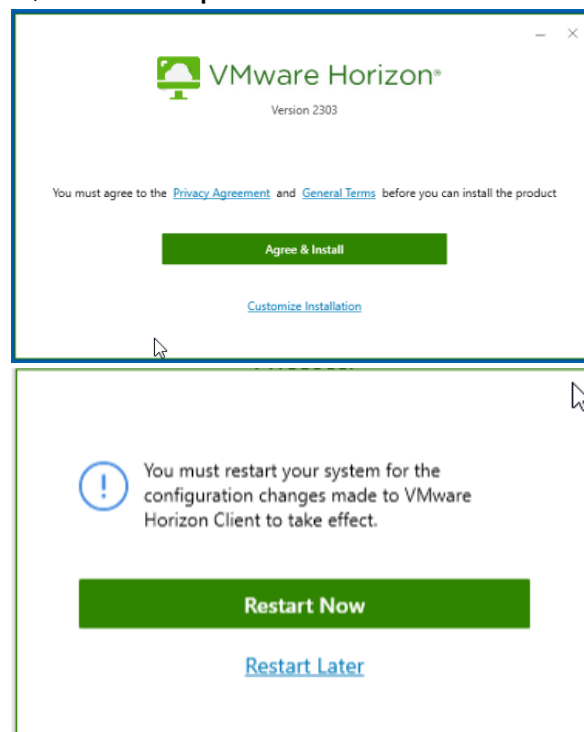**Horizon Client for MAC**:
https://download3.omnissa.com/software/CART25FQ4_MAC_2412/Omnissa-Horizon-Client-2412-8.14.0-12437218286.dmg

On Windows PCs, click on the Horizon client download after following the link.

The Client will install, and it requires a restart.

(If you experience an install failure, you may need to temporarily disable your Anti-Virus software. You can re-enable it once VMware Horizon Client is installed)

Once installation completes and your computer reboots:

You will see a desktop icon for VMware Horizon Client. You will not use the Client directly. You should not have to double click on the icon at all.
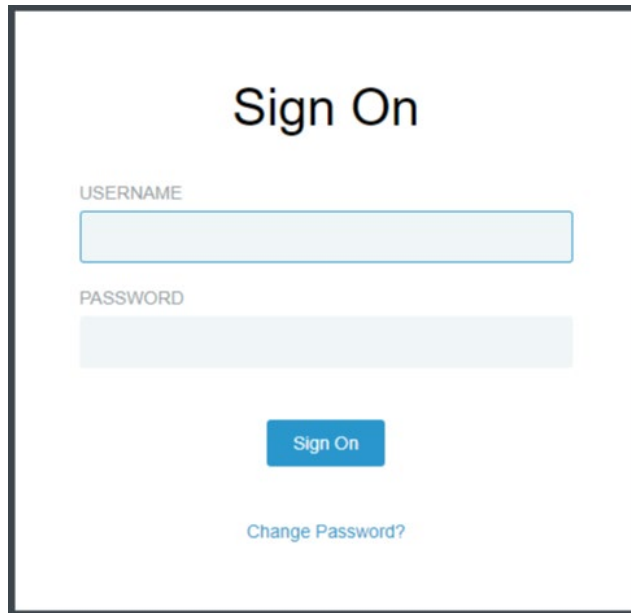

Instead, you will always open a browser and navigate to https://remote.communityhealthchoice.org

You will be met with a CHC page asking for your CHC Email, usually firstname.lastname@communityhealthchoice.org.

Enter your Email

_____@gcommunityhealthchoie.or
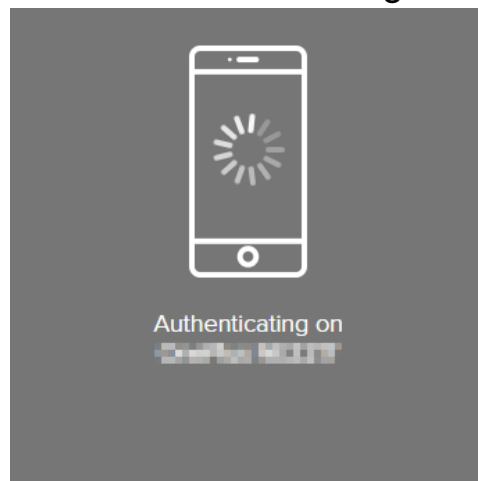
☑ Remember this setting

Next

vmware

(You may check the box to Remember this setting)
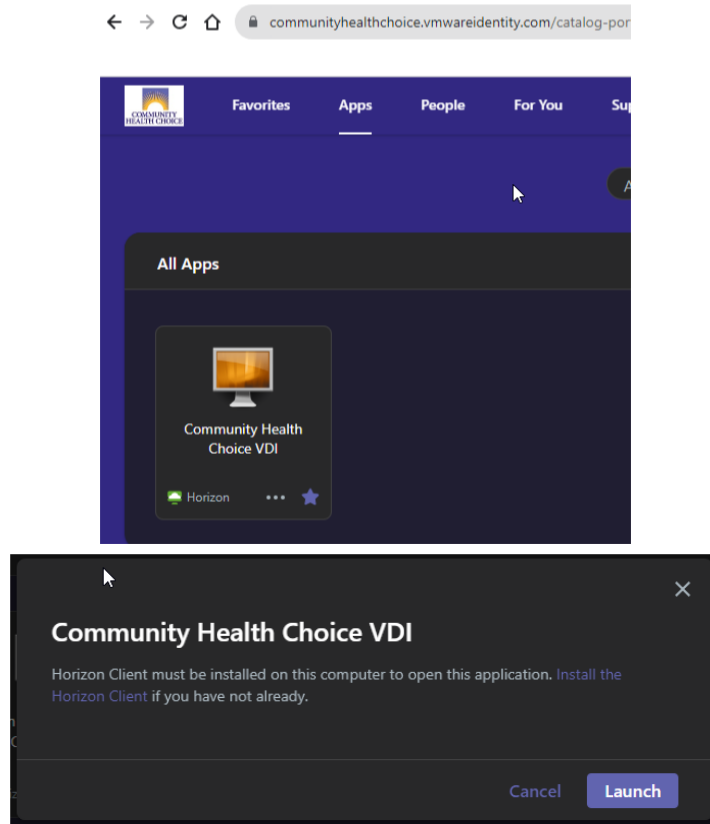(If you immediately get a password prompt, please check the email address spelling)

Next you should get a Sign On page with a Username and Password fields.

Sign On

USERNAME
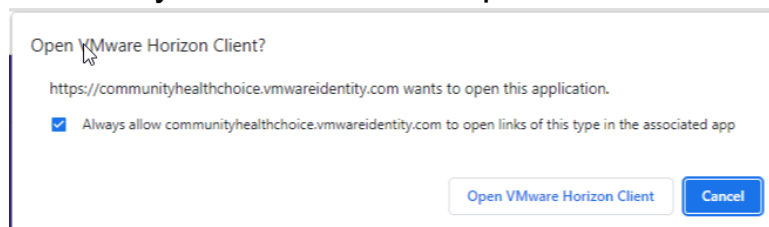
PASSWORD

Sign On

Change Password?

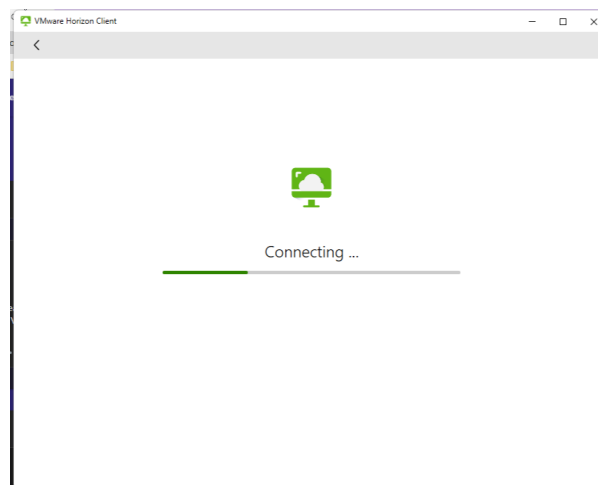You will be prompted to Authenticate with PingID.

Authenticating on

After Authenticating, you will arrive at the Horizon View CHC Workspace. At the top there will be an Apps tab, and there you will find the Community Health Choice VDI launcher. Click it to open then launch.
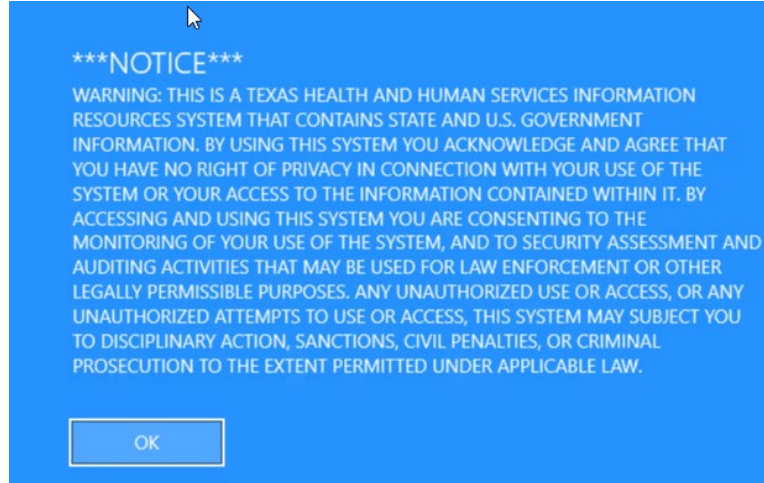
The first time, you will see a prompt to Open VMWare Horizon Client. Check the box to always allow and click Open VMware Horizon Client.
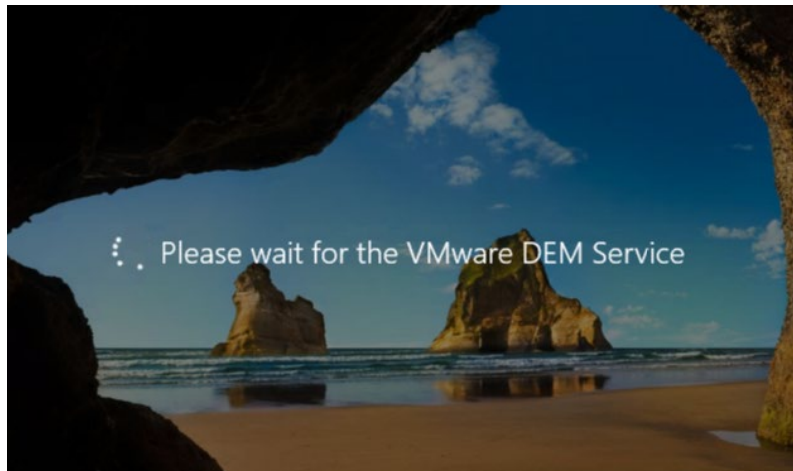

The VMware horizon client will launch and start the connection.

You may be presented with the below notice, click ok to proceed.

Next you will see several Windows loading screens including a VMware DEM Service screen. This screen will sometimes take several minutes.

Your Virtual Windows Desktop will load soon after this screen and the connection is complete.