

More Time to Ask for an Appeal

Because of the 2025 Texas flooding, the state is giving our members more time to ask for an appeal if they were affected.

What has changed?

Normally, you have a certain amount of time to appeal a decision. If the flooding affected you, you now have more time.

- You now have **90 days** to ask for an appeal. You used to have 60 days.
- You now have **30 days** to ask to keep getting your benefits while we review your appeal. You used to have 10 days.

This applies to requests made between **July 2, 2025, and September 29, 2025**.

What do you need to do?

If you need more time because of the flooding, you must tell us that your request is late because of the **2025 Texas flooding**.

Need help?

If you have questions or want to ask for an appeal, please call us at **713-295-2294**. We are here to help and can explain your options. We care about your health and want to support you during this difficult time.