

Social Media General Terms and Conditions



Category	Description
User Privacy	<p>Ensures protection of user data and adherence to privacy regulations, detailing how personal information is handled.</p> <p>Community Health Choice is committed to safeguarding user privacy by implementing robust data protection measures. Personal information is handled in compliance with HHSC regulations, ensuring confidentiality and secure storage.</p>
Data Security	<p>Outlines measures taken to secure user data, including encryption protocols, access controls, and regular audits.</p> <p>Stringent data security protocols are in place, encompassing encryption, access controls, and regular audits to protect user data from unauthorized access. The organization is dedicated to maintaining the highest standards in data security practices.</p>
Content Moderation	<p>Describes the process for reviewing and moderating user-generated content to maintain a safe and respectful environment.</p> <p>To maintain a safe and respectful online environment, Community Health Choice employs a comprehensive content moderation process. User-generated content is regularly reviewed to ensure it aligns with community guidelines and complies with HHSC standards.</p>
User Conduct	<p>Defines acceptable user behavior, including rules against harassment, hate speech, and any form of abusive conduct.</p> <p>Users are expected to adhere to guidelines promoting respectful and inclusive communication. Harassment, hate speech, or any form of abusive conduct is strictly prohibited. Violations may result in account actions, aligning with HHSC requirements.</p>
Intellectual Property	<p>Establishes guidelines for the use of intellectual property, both by the platform and its users, to prevent infringement.</p>

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	<p>Clear guidelines are established regarding the use of intellectual property on the platform. Users and the organization respect copyright, trademarks, and other intellectual property rights, fostering a culture of lawful and ethical content sharing.</p>
<p>Service Availability</p>	<p>Specifies the platform's commitment to maintaining reliable service and addressing downtime or disruptions promptly.</p> <p>Community Health Choice is committed to providing a reliable and uninterrupted platform. Measures are in place to address and rectify service downtime promptly, ensuring users have consistent access to necessary information and services.</p>
<p>Communication Channels</p>	<p>Identifies the official communication channels within the platform for members, providers, and the managed care organization.</p> <p>Official communication channels are designated for members, providers, and Community Health Choice ensures accurate and secure information exchange. Users are encouraged to utilize these channels for reliable and official updates.</p>
<p>Compliance with HHSC</p>	<p>Ensures compliance with HHSC regulations, reporting requirements, and any specific guidelines relevant to the organization.</p> <p>Community Health Choice adheres to HHSC regulations, reporting requirements, and specific guidelines relevant to the managed care sector. Regular assessments and updates are conducted to ensure ongoing compliance with HHSC standards.</p>
<p>Dispute Resolution</p>	<p>Outlines the procedures for resolving disputes, including mediation, arbitration, or legal action if necessary.</p> <p>Transparent and fair dispute resolution procedures are in place, including mediation and arbitration options. In cases where</p>

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	resolution is challenging, a defined process, including potential legal action, is outlined to address disputes.
Termination of Accounts	<p>Details circumstances leading to the termination of user accounts and the process involved in such cases.</p> <p>Circumstances leading to account termination are clearly defined, with emphasis on violations of user conduct guidelines or non-compliance with HHSC requirements. The termination process is fair, consistent, and aligned with established policies.</p>
Updates and Changes	<p>States how users will be informed of changes to terms and conditions, and how the organization will handle updates.</p> <p>Users will be informed proactively about any changes to terms and conditions. Community Health Choice commits to transparent communication regarding updates, ensuring users are aware of modifications and the reasons behind them.</p>