Coverage Period: 01/01/2024 – 12/31/2024

Coverage for: Family and Individual | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-855-315-5386 or https://www.communityhealthchoice.org/health-insurance-marketplace/know-the-details-2024/. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-855-315-5386 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|--|---|
| What is the overall deductible? | \$2,200 / individual; \$4,400 / family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. Preventive care, Urgent Care, Mental/Behavioral Health and Substance Use Disorder services, and generic drugs are covered before you meet your deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . |
| Are there other deductibles for specific services? | No. | You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$2,200 / individual; \$4,400 / family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, balance-billing charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See https://providersearch.communityhetalthchoice.org or call 1-855-315-5386 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| | What You Will Pay | | Limitationa Evantiona 9 Other | |
|---|--|---|---|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Primary care visit to treat an injury or illness | \$10 copay; deductible does not apply | Not covered | None |
| If you visit a health care provider's office or | Specialist visit | \$15 <u>copay;</u> <u>deductible</u> does not apply | Not covered | None |
| clinic | Preventive care/screening/ immunization | No charge: deductible does not apply | Not covered | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| | Diagnostic test (x-ray, blood work) | No charge | Not covered | None |
| If you have a test | Imaging (CT/PET scans, MRIs) | No charge | Not covered | Requires preauthorization for certain services. Failure to obtain an authorization may result in denial of benefits. |
| If you need drugs to treat your illness or | Generic drugs | \$5 copay/prescription (retail); \$12.50 copay/prescription (mail order); deductible does not apply | Not covered | Covers up to 30-day supply (retail). Covers up to 90-day supply (mail order). Please refer to formulary for cost share tiers. Tier 1 includes preferred generics and some lower cost brand products. |
| condition More information about prescription drug coverage is available at https://www.communityh ealthchoice.org/wp- content/uploads/2023/04/ formulary-premier- 2024.pdf | Preferred brand drugs | No charge | Not covered | Covers up to 30-day supply (retail). Covers up to 90-day supply (mail order). Preauthorization may be required for a branded medication when the generic equivalent is preferred on the formulary. Failure to obtain preauthorization to show medical necessity may increase your costs. Note: If a generic drug is available and you choose to buy the preferred brand drug, you will pay the generic copay plus the cost difference between the preferred and |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://www.communityhealthchoice.org/wp-content/uploads/2023/04/eoc-deductible-2024.pdf

| | | What You Will Pay | | Limitations, Exceptions, & Other | |
|--|--|--|---|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Important Information | |
| | | | | generic. Tier 2 includes high cost generics and preferred brand. | |
| | Non-preferred brand drugs | No charge | Not covered | Covers up to 30-day supply (retail). Covers up to 90-day supply (mail order). Tier 3 includes non-preferred formulary products (can include non-preferred generic products). | |
| | Specialty drugs | No charge | Not covered | Covers up to 30-day supply (retail) Tier 4 includes specialty drugs. | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | No charge | Not covered | Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits. | |
| | Physician/surgeon fees | No charge | Not covered | None | |
| | Emergency room care | No charge | No charge | None | |
| If you need immediate medical attention | Emergency medical transportation | No charge | No charge | Requires preauthorization for certain services such as air transportation, non-emergency ground transportation, facility-to-facility transfers, out-of-network and out of area transfers. | |
| | Urgent care | \$15 <u>copay</u> /visit; <u>deductible</u> does not apply | Not covered | None | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | No charge | Not covered | Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits. | |
| | Physician/surgeon fees | No charge | Not covered | None | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$10 copay/office visit; deductible does not apply. No charge after deductible for other outpatient services | Not covered | Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits. Depending on type of service, a copayment or coinsurance may apply. | |

 $^{{\}color{red}^{*}} \ \text{For more information about limitations and exceptions, see the } \underline{\text{plan}} \ \text{or policy document at} \ \underline{\text{https://www.communityhealthchoice.org/wp-content/uploads/2023/04/eoc-deductible-2024.pdf}$

| | What You Will Pay | | Limitations, Exceptions, & Other | |
|---|---|---|---|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Important Information |
| | Inpatient services | No charge | Not covered | Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits. |
| | Office visits | No charge | Not covered | Cost sharing does not apply for preventive services. Depending on the type of services, a copayment, coinsurance, or deductible may apply. |
| If you are pregnant | Childbirth/delivery professional services | No charge | Not covered | Maternity care may include tests and services described elsewhere in the SBC |
| n you are prognant | Childbirth/delivery facility services | No charge | Not covered | (i.e., ultrasound). Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits. Depending on the type of services, a copayment or coinsurance may apply. |
| | Home health care | No charge | Not covered | Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits. Limited to 60 visits per year. |
| If you need belo | Rehabilitation services | No charge | Not covered | Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits. |
| If you need help recovering or have other special health needs | Habilitation services | No charge | Not covered | Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits. |
| | Skilled nursing care | No charge | Not covered | Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits. Limited to 25 days per year. |
| | Durable medical equipment | No charge | Not covered | Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits. Limited to |

 $^{{\}color{red}^{\star}} \ \text{For more information about limitations and exceptions, see the } \underline{\text{plan}} \ \text{or policy document at } \underline{\text{https://www.communityhealthchoice.org/wp-content/uploads/2023/04/eoc-deductible-2024.pdf}}$

| | | What You Will Pay | | Limitations Evacutions 9 Other |
|---|----------------------------|---|---|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | | | | plan requirements. |
| | Hospice services | No charge | Not covered | Depending on the type of services, a copayment or coinsurance may apply. Limited to plan requirements. |
| | Children's eye exam | No charge | Not covered | One routine eye exam annually. |
| If your child needs dental or eye care | Children's glasses | No charge | Not covered | For select frames, standard lenses, and contact lenses only, for children 18 years old and younger. Limited to plan requirements. |
| | Children's dental check-up | Not covered | Not covered | None |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion with exception of limited services
- Acupuncture
- Bariatric surgery
- Children's dental check-up

- Cosmetic surgery
- Dental care (Adult)
- Infertility treatment
- Long term care

- Non-emergency care when traveling outside the U.S.
- Routine eye care (Adult)
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Chiropractor care (35 visits per year)
- Private duty nursing (inpatient)

• Routine foot care (diabetes related services)

Hearing aids (each ear, every three years)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Texas Department of Insurance, 333 Guadalupe, Austin TX 78701 at 1-800-578-4677 or the issuer at 1-855-315-5386. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Texas Department of Insurance, 333 Guadalupe Austin, TX 78701 or 1-800-578-4677.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid,

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CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-315-5386.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-315-5386.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-855-315-5386.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-315-5386.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$2,200 |
|---|---------|
| ■ Specialist [cost sharing] | \$15 |
| ■ Hospital (facility) [cost sharing] | 0% |
| Other [cost sharing] | 0% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| \$12,700 |
|----------|
| |
| |
| \$2,200 |
| \$0 |
| \$0 |
| |
| \$0 |
| \$2,200 |
| |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible | \$2,200 |
|--------------------------------------|---------|
| ■ Specialist [cost sharing] | \$15 |
| ■ Hospital (facility) [cost sharing] | 0% |
| ■ Other [cost sharing] | 0% |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Total Example Cost

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,000 | |
|---------------------------------|----------------|--|
| In this example, Joe would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$2,100 | |
| Copayments | \$100 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Joe would pay is | \$2,200 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$2,200 |
|---|---------|
| ■ Specialist [cost sharing] | \$15 |
| ■ Hospital (facility) [cost sharing] | 0% |
| ■ Other [cost sharing] | 0% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

\$5,600

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$2,200 |
| Copayments | \$50 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$2,250 |