Coverage for: Family & Individual | Plan Type: HMO



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-855-315-5386 or <a href="https://www.communityhealthchoice.org/health-insurance-marketplace/know-the-details-2024/">https://www.communityhealthchoice.org/health-insurance-marketplace/know-the-details-2024/</a>. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-855-315-5386 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0 at Indian Health Care Provider (IHCP) or with IHCP referral at non-IHCP; or \$3,000 / individual or \$6,000 / family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care, Urgent care, Mental/Behavioral Health and Substance Use Disorder services and generic drugs are covered.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-</u> <u>pocket</u> <u>limit</u> for this <u>plan</u> ?	\$9,450 / individual; \$18,900 / family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See <a href="https://providersearch.communityhealth-choice.org">https://providersearch.communityhealth-choice.org</a> or call 1-855-315-5386 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider might</u> use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider before</u> you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	What You Will Pay Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	No charge	\$30 <u>copay;</u> <u>deductible</u> does not apply	Not covered	None
	<u>Specialist</u> visit	No charge	\$60 <u>copay</u>	Not covered	None
	Preventive care/ screening/ immunization	No charge	No charge; deductible does not apply	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
	<u>Diagnostic test</u> (x-ray, blood work)	No charge	\$30 <u>copay</u>	Not covered	None
If you have a test	Imaging (CT/PET scans, MRIs)	No charge	50% coinsurance	Not covered	Requires preauthorization for certain services. Failure to obtain an authorization may result in denial of benefits.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at <a href="https://www.communityhealthchoice.org/wp-content/uploads/2023/04/eoc-deductible-2024.pdf">https://www.communityhealthchoice.org/wp-content/uploads/2023/04/eoc-deductible-2024.pdf</a>

Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	What You Will Pay Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out- of- Network Provider (You will pay the	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition  More information about prescription	Generic drugs	No charge	\$10 copay/prescription (retail); \$25 copay/prescription (mail order); deductible does not apply	Not covered	Covers up to 30-day supply (retail). Covers up to 90-day supply (mail order). Please refer to formulary for cost share tiers. Tier 1 includes preferred generics and some lower cost brand products.
drug coverage is available at https://www.commu nityhealthchoice.or g/wp-content/uploads/20 23/04/formulary-premier-2024.pdf	Preferred brand drugs	No charge	\$80 copay/prescription (retail); \$200 copay/prescription (mail order)	Not covered	Covers up to 30-day supply (retail). Covers up to 90-day supply (mail order). Preauthorization may be required for a branded medication when the generic equivalent is preferred on the formulary. Failure to obtain preauthorization to show medical necessity may increase your costs. Note: If a generic drug is available and you choose to buy the preferred brand drug, you will pay the generic copay plus the cost difference between the preferred and generic. Tier 2 includes high cost generics and preferred brand.
	Non-preferred brand drugs	No charge	\$120 copay/prescription (retail); \$300 copay/prescription (mail order)	Not covered	Covers up to 30-day supply (retail). Covers up to 90-day supply (mail order). Tier 3 includes non-preferred formulary products (can include non-preferred generic products).
	Specialty drugs	No charge	50% coinsurance/prescription (retail)	Not covered	Covers up to 30-day supply (retail) Tier 4 includes specialty drugs.

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If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No charge	50% coinsurance	Not covered	Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits.
	Physician/surgeon fees	No charge	50% <u>coinsurance</u>	Not covered	None
If you need immediate medical attention	Emergency room care	No charge	50% coinsurance	50% coinsurance	None
	Emergency medical transportation	No charge	\$60 <u>copay</u> /transportation	\$60	Requires preauthorization for certain services such as air transportation, non-emergency ground transportation, facility-to-facility transfers, out-of-network and out of area transfers.
	<u>Urgent care</u>	No charge	\$60 <u>copay</u> /visit; <u>deductible</u> does not apply		None

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Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	What You Will Pay Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Facility fee (e.g., hospital room)	No charge	50% coinsurance	Not covered	Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits.
If you have a hospital stay	Physician/surgeon fees	No charge	No charge	Not covered	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	No charge	\$30 copay/office visit; deductible does not apply. 50% coinsurance for other outpatient services	Not covered	Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits. Depending on type of service, a copayment or coinsurance may apply.
	Inpatient services	No charge	50% coinsurance	Not covered	None
	Office visits	No charge	\$60 copay/occurrence	Not covered	Cost sharing does not apply for preventive services. Depending on the type of services, a copayment, coinsurance, or deductible may apply.
If you are pregnant	Childbirth/delivery professional services	No charge	50% coinsurance	Not covered	Maternity care may include tests and services described elsewhere in the
	Childbirth/delivery facility services	No charge	50% <u>coinsurance</u>	Not covered	SBC (i.e., ultrasound). Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits. Depending on the type of services, a copayment or coinsurance may apply.

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Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	What You Will Pay Non-IHCP In-Network Provider	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Home health care	No charge	\$60 <u>copay</u>	Not covered	Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits. Limited to 60 visits per year.
If you need help recovering or have	Rehabilitation services	No charge	\$60 <u>copay</u>	Not covered	Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits.
other special health needs	Habilitation services	No charge	\$60 <u>copay</u>	Not covered	Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits.
	Skilled nursing care	No charge	50% coinsurance	Not covered	Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits. Limited to 25 days per year.
*	Durable medical equipment	No charge	30% coinsurance	Not covered	Requires preauthorization for certain services, failure to obtain preauthorization may result in denial of benefits. Limited to plan requirements.  Page 6 of 9

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Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	What You Will Pay Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Hospice services	No charge	\$60 <u>copay</u> /day 50% <u>coinsurance</u> in an inpatient setting	Not covered	Depending on the type of services, a copayment or coinsurance may apply. Limited to plan requirements.
	Children's eye exam	No charge	\$60 <u>copay</u>	Not covered	One routine eye exam annually.
If your child needs dental or eye care	Children's glasses	No charge	\$60 <u>copay</u>	Not covered	For select frames, standard lenses, and contact lenses only, for children 18 years old and younger. Limited to plan requirements.
	Children's dental check- up	Not Covered	Not Covered	Not Covered	None

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#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion with exception of limited services
- Acupuncture
- Bariatric Surgery
- Children's dental check-up

- Cosmetic surgery
- Dental care (Adult)
- Infertility treatment
- Long term care

- Non-Emergency care when traveling outside the U.S.
- Routine eye care (Adult)
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractor care (35 visits per year)
- Hearing aids (each ear, every three years)
- Private duty nursing (inpatient)
- Routine foot care (diabetes related services)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Texas Department of Insurance, 333 Guadalupe, Austin TX 78701 at 1-800-578-4677 or the issuer at 1-855-315-5386. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="Health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Texas Department of Insurance, 333 Guadalupe Austin, TX 78701 or 1-800-578-4677.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Not applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-315-5386.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-315-5386.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-315-5386.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-315-5386.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$3,000
■ Specialist copayment	\$60
■ Hospital (facility) coinsurance	50%
Other coinsurance	50%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700

In this example, Peg would pay:

Cost Sharing	
<u>Deductibles</u>	\$3,000
Copayments	\$300
Coinsurance	\$3,500
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$6.800

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$3,000
Specialist copayment	\$60
■ Hospital (facility) coinsurance	50%
Other coinsurance	50%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Fotal Exampl	e Cost	\$5,600

## In this example, Joe would pay:

Cost Sharing	
<u>Deductibles</u>	\$3,000
Copayments	\$500
Coinsurance	\$70
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$3,570

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's overall deductible</u>	\$3,000
Specialist copayment	\$60
Hospital (facility) coinsurance	50%
Other coinsurance	50%

#### This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment (crutches)</u>

Rehabilitation services (physical therapy)

# Total Example Cost \$2,800

## In this example, Mia would pay:

Cost Sharing	
<u>Deductibles</u>	\$2,800
Copayments	\$10
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,810

Note: These numbers assume the patient received care from an IHCP <u>provider</u> or with IHCP <u>referral</u> at a non-IHCP. If you receive care from a non-IHCP <u>provider</u> without a <u>referral</u> from an IHCP your costs may be higher.