

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$8,500/ Individual   \$17,000/ family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive Services</u> , Primary Care, <u>Specialist</u> , <u>Urgent Care</u> and Generic drugs.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$8,500/ individual   \$17,000/ family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums</u> , <u>balance-billing</u> charges, and healthcare this <u>plan</u> does not cover.	Even though you pay these expenses, they don't count towards the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://providersearch.communityh ealthchoice.org or call 1-855-315- 5386 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most of you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware our <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab works). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You	u Will Pay		
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$10 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not Covered	None	
If you visit a health care provider's office or	<u>Specialist</u> visit	\$20 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not Covered	None	
clinic	Preventive care/screening/ immunization	No Charge <u>Deductible</u> does not apply	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
	<u>Diagnostic test</u> (x-ray, blood work)	No Charge after <u>deductible</u>	Not Covered	None	
If you have a test	Imaging (CT/PET scans, MRIs)	No Charge after deductible	Not Covered	Requires <u>preauthorization</u> for certain services. Failure to obtain an authorization may result in denial of benefits. *See Section 3(g)	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://www.communityh	Generic drugs	\$10 <u>copay</u> /prescription (retail) \$25 <u>copay</u> /prescription (mail order) <u>Deductible</u> does not apply	Not Covered	Covers up to 30 day supply (retail). Covers up to 90 day supply (mail order). Please refer to <u>formulary</u> for cost share tiers. Tier 1 includes preferred generics and some lower cost brand products. *See Section 3(n).	
ealthchoice.org/wp- content/uploads/2022/04/ formulary-2023.pdf	Preferred brand drugs	No Charge after <u>deductible</u>	Not Covered	Covers up to 30 day supply (retail). Covers up to 90 day supply (mail order). <u>Preauthorization</u> may be required for a branded medication when the generic	

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document <u>https://www.communityhealthchoice.org/wp-content/uploads/2022/04/eoc-deductible-2023.pdf</u>

		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
				equivalent is preferred on the <u>formulary</u> . Failure to obtain <u>preauthorization</u> to show medical necessity may increase your costs. Note: If a generic drug is available and you choose to buy the preferred brand drug, you will pay the generic copay plus the cost difference between the preferred and generic. Tier 2 includes high cost generics and preferred brand.	
	Non-preferred brand drugs	No Charge after <u>deductible</u>	Not Covered	Covers up to 30 day supply (retail). Covers up to 90 day supply (mail order). Tier 3 includes non-preferred <u>formulary</u> products (can include non-preferred generic products).	
	Specialty drugs	No Charge after <u>deductible</u>	Not Covered	Covers up to 30 day supply (retail) Tier 4 includes specialty drugs.	
lf you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No Charge after <u>deductible</u>	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits.	
	Physician/surgeon fees	No Charge after <u>deductible</u>	Not Covered	None	
	Emergency room care	No Charge after <u>deductible</u>	No Charge after <u>deductible</u>	None	
If you need immediate medical attention	Emergency medical transportation	No Charge after <u>deductible</u>	No Charge after <u>deductible</u>	Requires <u>preauthorization</u> for certain services such as air transportation, non- emergency ground transportation, facility-to- facility transfers, <u>out-of-network</u> and out of area transfers.	
	Urgent care	\$20 <u>copay</u> /visit <u>Deductible</u> does not apply.	Not Covered	None	

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		What You Will Pay		
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
lf you have a hospital stay	Facility fee (e.g., hospital room)	No Charge after <u>deductible</u>	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits.
	Physician/surgeon fees	No Charge after <u>deductible</u>	Not Covered	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$10 <u>copay</u> /office visit <u>Deductible</u> does not apply and No Charge after <u>deductible</u> for other outpatient services	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits. Depending on type of service, a <u>copayment</u> or <u>coinsurance</u> may apply.
aduse services	Inpatient services	No Charge after <u>deductible</u>	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits.
	Office visits	No Charge after <u>deductible</u>	Not Covered	<u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. *See section 3(I)
lf you are pregnant	Childbirth/delivery professional services	No Charge after <u>deductible</u>	Not Covered	Maternity care may include tests and services described elsewhere in the SBC
	Childbirth/delivery facility services	No Charge after <u>deductible</u>	Not Covered	(i.e. ultrasound). Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits. Depending on the type of services, a <u>copayment</u> or <u>coinsurance</u> may apply.
If you need help recovering or have other special health needs	Home health care	No Charge after <u>deductible</u>	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits. Limited to 60 visits per year.

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	Services You May Need	What You Will Pay		
Common Medical Event		Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Rehabilitation services	No Charge after <u>deductible</u>	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits.
	Habilitation services	No Charge after <u>deductible</u>	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits.
	Skilled nursing care	No Charge after <u>deductible</u>	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits. Limited to 25 days per year.
	Durable medical equipment	No Charge after <u>deductible</u>	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits. Limited to <u>plan</u> requirements. *See Section 3(e).
	Hospice services	No Charge after <u>deductible</u>	Not Covered	Depending on the type of services, a <u>copayment</u> or <u>coinsurance</u> may apply. Limited to <u>plan</u> requirements. *See section 3(j)
	Children's eye exam	No Charge after <u>deductible</u>	Not Covered	One routine eye exam annually. *See section 3(w)
If your child needs dental or eye care	Children's glasses	No Charge after <u>deductible</u>	Not Covered	For select frames, standard lenses, and contact lenses only, for children 18 years old and younger. Limited to <u>plan</u> requirements. *See Section 3(w)
	Children's dental check-up	Not Covered	Not Covered	None

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**Excluded Services & Other Covered Services:** 

Hearing aids (each ear, every three years)

Services Your Plan Generally Does NOT Cover	(Check your policy or plan document for more infor	mation and a list of any other <u>excluded services</u> .)		
Abortion with exception of limited services	Cosmetic Surgery	Non-emergency care when traveling outside the		
*See Section 4(16) of your <u>plan</u> document	<ul> <li>Dental care (Adult)</li> </ul>	U.S.		
Acupuncture	Infertility treatment	Routine eye care (Adult)		
Bariatric surgery	Long-term care	Weight loss programs		
Children's dental check-up				
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)				
Chiropractor care (35 visits per year)	<ul> <li>Private-duty nursing (Inpatient private duty pursing)</li> </ul>	<ul> <li>Routine foot care (diabetes related services)</li> </ul>		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Texas Department of Insurance, 333 Guadalupe, Austin TX 78701 at 1-800-578-4677 or the issuer at 1-855-315-5386. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit www.HealthCare.gov or call 1-800-318-2596.

nursing)

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Texas Department of Insurance, 333 Guadalupe Austin, TX 78701 or 1-800-578-4677.

#### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-315-5386

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-315-5386

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-855-315-5386

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-315-5386

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

# About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

\$20

0%

0%

The plan's overall deductible \$8.500 Specialist copayment Hospital (facility) coinsurance Other cost sharing

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$8,500
<u>Copayments</u>	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$8,500

Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The <u>plan's</u> overall <u>deductible</u>	\$8,500
Specialist copayment	\$20
Hospital (facility) coinsurance	0%
Other <u>cost sharing</u>	0%

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
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# In this example, Joe would pay:

Cost Sharing		
Deductibles	\$4,100	
Copayments	\$300	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$4,400	

## Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$8,500
Specialist copayment	\$20
Hospital (facility) <u>coinsurance</u>	0%
Other cost sharing	0%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost \$2,800
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### In this example. Mia would pay:

\$2,500
\$70
\$0
\$0
\$2,570

The plan would be responsible for the other costs of these EXAMPLE covered services.