

September 30, 2021

## TELEHEALTH SERVICES DURING THE COVID-19 (CORONAVIRUS) RESPONSE

### HOME HEALTH, SPEECH, OCCUPATIONAL, AND PHYSICAL THERAPY

Community Health Choice (Community) will allow telehealth services for Home Health, Speech, Occupational, and Physical Therapy rendered between **March 20, 2020** through **December 31, 2021**.

- Limited to established Members receiving ST/OT/PT services with an existing approved prior authorization on file.
- Limited to existing authorizations for home health services with an approved prior authorization on file.
- Covered telehealth service delivery modalities are limited to those providing an interactive audiovisual connection to the Member.
- Telephone-only telehealth services or those delivered via live chat are not covered.
- Telehealth services for ST/OT for swallowing disorders are not covered.
- Providers must obtain informed consent for telehealth services provided to Members under 13 years from the Member's adult caregiver or a designated health professional must participate during the entire duration of each telehealth session.
- Existing authorizations do not need to be updated for modifier 95 or place of service codes. Place of service on existing authorizations may vary between home, office, and telehealth for an unknown timeframe.
- Modifier 95 is required to indicate telehealth service delivery.
- Refer to the following sources for additional information:
  - [Texas Medicaid Provider Procedures Manual, Telecommunication Services Handbook](#)
  - [Texas Board of Physical Therapy Examiners Practice Rules](#) and [Texas Administrative Codes](#)
  - [American Speech and Hearing Association](#)
  - [American Occupational Therapy Association](#)
  - [American Physical Therapy Association](#)