## **HEALTH PLAN PERFORMANCE**

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

\*\*\*\* Highest Performance in STAR
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★ Lowest Performance in STAR

|  | Amerigroup | Community<br>Health Choice | Molina<br>Healthcare   | Texas<br>Children's | United |
|--|------------|----------------------------|------------------------|---------------------|--------|
| Overall Health Plan Quality  | ***        | ****                       | *                      | ***                 | ****   |
| Experience of Care   | ***        | ***                        | **                     | ***                 | ****   |
| Children get appointments as soon as needed                                    | ***        | ***                        | ***                    | ***                 | ***    |
| Doctors listen carefully, explain clearly and spend enough time with people    | ***        | ***                        | ***                    | ***                 | ***    |
| Parents give high ratings to their child's personal doctor                     | ***        | ***                        | ***                    | ***                 | ***    |
| Parents give high ratings to the health plan                                   | ***        | ***                        | *                      | ***                 | ***    |
| Staying healthy  | ****       | ****                       | *                      | ***                 | ***    |
| Babies get regular checkups  | ****       | ****                       | **                     | **                  | ****   |
| Children and teens get regular checkups  | ****       | ****                       | *                      | ***                 | ***    |
| Children and teens get their vaccines  | ***        | ****                       | *                      | ****                | ***    |
| Common Chronic Conditions  | ***        | ***                        | *                      | ***                 | ****   |
| Children get medicine for asthma   | **         | ***                        | No rating <sup>+</sup> | ****                | ****   |
| Children see the doctor for ADHD<br>(Attention Deficit Hyperactivity Disorder) | ***        | ***                        | *                      | ***                 | ****   |

<sup>+</sup> If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.



## **Report card for STAR health plans for children**

## How do the health plans measure up?



## Health plans in your area

| Amerigroup                      | (800) 600-4441 | https://www.myamerigroup.com/TX                    |
|---------------------------------|----------------|--|
| Community Health Choice         | (888) 760-2600 | https://www.communityhealthchoice.org              |
| Molina Healthcare               | (866) 449-6849 | https://www.molinahealthcare.com/members/tx/en-US/ |
| Texas Children's Health Plan    | (866) 959-2555 | https://www.texaschildrenshealthplan.org/          |
| UnitedHealthcare Community Plan | (888) 887-9003 | https://www.uhccommunityplan.com/tx                |

