

# HEALTH PLAN PERFORMANCE

Ratings are based on a scale of one to five stars. Fewer stars mean the health plan has lower performance than other health plans, but this does not always mean bad performance.

★★★★★ Highest Performance in CHIP  
 ★★☆☆☆  
 ★☆☆☆☆  
 ★★☆☆☆  
 ★☆☆☆☆  
 ★ Lowest Performance in CHIP

	Amerigroup	Community Health Choice	Molina Healthcare	Texas Children's	United
<b>Overall Health Plan Quality</b>	★★	★★★★	★	★★★★	★★
<b>Experience of Care</b>	★★★★	★★★★	★★★	★★★★	★★★★
Children get appointments as soon as needed	★★★★	★★★	No rating†	★★★	★★★
Doctors listen carefully, explain clearly and spend enough time with people	★★★★	★★★	No rating†	★★★	★★★
Parents give high ratings to their child's personal doctor	★★★★	★★★★★	★★★	★★★★	★★★
Parents give high ratings to the health plan	★	★★★★	★	★★★★★	★★★
<b>Staying healthy</b>	★★★★	★★★★★	★	★★★★	★★★
Children and teens get regular checkups	★★★★	★★★★★	★	★★★★	★★★
Children and teens get their vaccines	★★★	★★★★	No rating†	★★★★★	★★
<b>Common Chronic Conditions</b>	★	★★★	No rating†	★★★★	★★
Children get medicine for asthma	★	★★★	No rating†	★★★★★	★★★★
Children see the doctor for ADHD (Attention Deficit Hyperactivity Disorder)	★★	★★★	No rating†	★★★	★

† If a plan shows "No rating": this is not a bad rating. At the time of the study, the plan either: (1) was new to the area or (2) did not have enough information to rate.

View this report card online: [texasrhs.org/PlanReportCards](https://texasrhs.org/PlanReportCards)

## Report card for **CHIP** health plans

### How do the health plans measure up?



#### Health plans in your area

Amerigroup	(800) 600-4441	<a href="https://www.myamerigroup.com/TX">https://www.myamerigroup.com/TX</a>
Community Health Choice	(888) 760-2600	<a href="https://www.communityhealthchoice.org">https://www.communityhealthchoice.org</a>
Molina Healthcare	(866) 449-6849	<a href="https://www.molinahealthcare.com/members/tx/en-US/">https://www.molinahealthcare.com/members/tx/en-US/</a>
Texas Children's Health Plan	(866) 959-6555	<a href="https://www.texaschildrenshealthplan.org/">https://www.texaschildrenshealthplan.org/</a>
UnitedHealthcare Community Plan	(888) 887-9003	<a href="https://www.uhccommunityplan.com/tx">https://www.uhccommunityplan.com/tx</a>

