Coverage Period: 01/01/2022-12/31/2022 Coverage for: Individual + Family| Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-855-315-5386 or <a href="https://www.communityhealthchoice.org/health-insurance-marketplace/know-the-details-2022/">https://www.communityhealthchoice.org/health-insurance-marketplace/know-the-details-2022/</a>. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a> or call 1-855-315-5386 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?		Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive Services</u> and Tier 1 Primary Care provided by Doctor on Demand.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$8,700/ Individual   \$17,400/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, and healthcare this plan does not cover.	Even though you pay these expenses, they don't count towards the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://providersearch.communityhe">https://providersearch.communityhe</a> <a href="mailto:althchoice.org">althchoice.org</a> or call 1-855-315-5386 for a list of <a href="mailto:network providers.">network providers.</a>	You pay the least if you use a <u>provider</u> in Doctor on Demand. You pay more if you use a <u>provider</u> in Tier 2. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab works). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

			What You Will Pay		
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (IHCP) (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	No Charge	Tier 1: \$0 <u>Deductible</u> does not apply. (Primary Care services provided by Doctor on Demand providers)  Tier 2: No Charge after <u>deductible</u> (All other in-network providers)	Not Covered	Tier 1 is not subject to deductible. Tier 1 services are primary cares services provided by Doctor on Demand (DOD). You can locate Doctor on Demand provider information on Community's online provider directory.  Tier 2 providers are subject to deductible. All non-DOD providers in Community's network are considered Tier 2
	Specialist visit	No Charge	No Charge after deductible	Not Covered	None
	Preventive care/screening/ immunization	No Charge	No Charge  Deductible does not apply	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	No Charge	No Charge after deductible	Not Covered	None
	Imaging (CT/PET scans, MRIs)	No Charge	No Charge after deductible	Not Covered	Requires <u>preauthorization</u> . Failure to obtain an authorization may result in denial of benefits. *See Section 3(g)

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document: <u>https://www.communityhealthchoice.org/wp-content/uploads/2021/05/eocdeductible-2022.pdf</u>

Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	What You Will Pay Non-IHCP In- Network Provider (IHCP) (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at https://www.communityhealthchoice.org/wp-content/uploads/2021/05/formulary-2022.pdf	Generic drugs	No Charge	No Charge after deductible	Not Covered	Covers up to 30 day supply (retail). Covers up to 90 day supply (mail order). Please refer to formulary for cost share tiers. Tier 1 includes preferred generics and some lower cost brand products. *See Section 3(n).
	Preferred brand drugs	No Charge	No Charge after deductible	Not Covered	Covers up to 30 day supply (retail). Covers up to 90 day supply (mail order). Preauthorization may be required for a branded medication when the generic equivalent is preferred on the formulary. Failure to obtain preauthorization to show medical necessity may increase your costs. Note: If a generic drug is available and you choose to buy the preferred brand drug, you will pay the generic copay plus the cost difference between the preferred and generic. Tier 2 includes high cost generics and preferred brand.
	Non-preferred brand drugs	No Charge	No Charge after deductible	Not Covered	Covers up to 30 day supply (retail). Covers up to 90 day supply (mail order). Tier 3 includes non-preferred formulary products (can include non-preferred generic products).

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document: <u>https://www.communityhealthchoice.org/wp-content/uploads/2021/05/eocdeductible-2022.pdf</u>

		Indian Health Care	What You Will Pay Non-IHCP In-	Non-IHCP Out-of-	
Common Medical Event	Services You May Need	Provider (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (IHCP) (You will pay more)	Non-INCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Specialty drugs	No Charge	No Charge after deductible	Not Covered	Covers up to 30 day supply (retail) Tier 4 includes specialty drugs.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No Charge	No Charge after deductible	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits.
	Physician/surgeon fees	No Charge	No Charge after deductible	Not Covered	None
	Emergency room care	No Charge	No Charge after deductible	No Charge after deductible	None
If you need immediate medical attention	Emergency medical transportation	No Charge	No Charge after deductible	No Charge after deductible	Requires <u>preauthorization</u> services such as air transportation, non-emergency ground transportation, facility-to-facility transfers, <u>out-of-network</u> and out of area transfers.
	Urgent care	No Charge	No Charge after deductible	Not Covered	None
If you have a hospital stay	Facility fee (e.g., hospital room)	No Charge	No Charge after deductible	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits.
	Physician/surgeon fees	No Charge	No Charge after deductible	Not Covered	None
If you need mental health, behavioral	Outpatient services	No Charge	No Charge after deductible	Not Covered	Requires <u>preauthorization</u> for

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Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	What You Will Pay Non-IHCP In- Network Provider (IHCP) (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
health, or substance abuse services					certain services, failure to obtain preauthorization may result in denial of benefits. Depending on type of services, a copayment or coinsurance may apply.
	Inpatient services	No Charge	No Charge after deductible	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits.
	Office visits	No Charge	No Charge after deductible	Not Covered	Cost sharing does not apply for preventive services. Depending on the type of services, a copayment, coinsurance, or deductible may apply. *See section 3(I)
If you are pregnant	Childbirth/delivery professional services	No Charge	No Charge after deductible	Not Covered	Maternity care may include tests and services described elsewhere
n you are pregnant	Childbirth/delivery facility services	No Charge	No Charge after deductible	Not Covered	in the SBC (i.e. ultrasound) Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits. Depending on the type of services, a <u>copayment</u> or <u>coinsurance</u> may apply.
If you need help recovering or have other special health	Home health care	No Charge	No Charge after deductible	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits. Limited to 60 visits per year.
needs	Rehabilitation services	No Charge	No Charge after deductible	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain

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		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (IHCP) (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
				,	preauthorization may result in denial of benefits.
	Habilitation services	No Charge	No Charge after deductible	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits.
	Skilled nursing care	No Charge	No Charge after deductible	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits. Limited to 25 days per year.
	Durable medical equipment	No Charge	No Charge after deductible	Not Covered	Requires <u>preauthorization</u> for certain services, failure to obtain <u>preauthorization</u> may result in denial of benefits. Limited to <u>plan</u> requirements. *See Section 3(e).
	Hospice services	No Charge	No Charge after deductible	Not Covered	Depending on the type of services, a <u>copayment</u> or <u>coinsurance</u> may apply. Limited to <u>plan</u> requirements. *See section 3(j)
If your child needs dental or eye care	Children's eye exam	No Charge	No Charge after deductible	Not Covered	One routine eye exam annually. *See section 3(w)
	Children's glasses	No Charge	No Charge after deductible	Not Covered	For select frames, standard lenses, and contact lenses only, for children 18 years old and younger. Limited to <u>plan</u> requirements. *See Section 3(w)
	Children's dental check- up	No Charge	Not Covered	Not Covered	None

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#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion with exception of limited services
  - \*See Section 4(16) of your plan document
- Acupuncture
- Bariatric surgery
- Children's dental check-up

- Cosmetic Surgery
- Dental care (Adult)
- Infertility treatment
- Long-term care

- Non-emergency care when traveling outside the U.S.
- Routine eve care (Adult)
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractor care (35 visits per year)
- Hearing aids (each ear, every three years)
- Private-duty nursing (Inpatient private duty nursing)
- Routine foot care (diabetes related services)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Texas Department of Insurance, 333 Guadalupe, Austin TX 78701 at 1-800-578-4677 or the issuer at 1-855-315-5386. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Texas Department of Insurance, 333 Guadalupe Austin, TX 78701 or 1-800-578-4677.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-315-5386

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-315-5386

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-855-315-5386

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-315-5386

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document: https://www.communityhealthchoice.org/wp-content/uploads/2021/05/eocdeductible-2022.pdf

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$8,700
■ Specialist copayment	\$(
■ Hospital (facility) coinsurance	0%
Other cost sharing	0%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$0

## Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$8,700
■ Specialist copayment	\$0
Hospital (facility) coinsurance	0%
Other cost sharing	0%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

**Prescription drugs** 

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$0

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$8,700
■ Specialist copayment	\$0
■ Hospital (facility) coinsurance	0%
■ Other cost sharing	0%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$0

Note: These numbers assume the patient received care from an IHCP <u>provider</u> or with IHCP <u>referral</u> at a non-IHCP. If you receive care from a non-IHCP <u>provider</u> without a <u>referral</u> from an IHCP your costs may be higher.

The plan would be responsible for the other costs of these EXAMPLE covered services.