

<u>Community Health Choice (HMO D-SNP)</u> Prescription Drug Member Reimbursement Form

You are not required to use this form to request a reimbursement. This form encompasses standard reimbursement requests, as well as requests for Compound Claims. If your drug is not a compound some of the requested fields may not be applicable. Please fill out as much information as you have available. Any blank fields we will attempt to obtain directly from your pharmacy.

If you have questions about this form, please call Member Service at 1-833-276-8306 toll-free or local 1-713-295-5007, (TTY: 711) from October 1 to March 31, 8:00 am to 8:00 pm, 7 days a week and April 1 through September 30, Monday through Friday, 8:00 am to 8:00 pm CST. On certain holidays your call will be handled by our automated phone system.

I was charged for medication(s) received during an urgent care/emergency visit.

Please indicate the reason for your reimbursement request.

I did not have my member ID card at the time of purchase.

| □ I was administered a Medicare Part D covered vaccine in my doctor's office. □ Primary coverage is with another insurance carrier. (Coordination of Benefits) □ Other: | | | |
|---|-------------------------|------------------------|---|
| You must submit your Part D (prescription drug) claim to us within 36 months of the date you received the service, item, or drug. | | | |
| Member ID The member ID can be found on your Community Health Choice (HMO D-SNP) ID card. | | | |
| Member ID | | | |
| Member Information | | | |
| Last Name | First Name | | |
| Street Address | | | |
| City | State | ZIP code | |
| Date of Birth | Sex M F | Date of injury/illness | Was this related to an auto accident? Yes No |
| Was this related to an injury? | Other health insurance? | | |
| Yes No | Yes No | | |
| Name of other health insurance | Policy number | | |
| Member's Signature | Date | Phone | |

Your right to confidentiality: We will not release any information about you unless you request in writing or when release is necessary to process or review a claim (ex: to another insurance

company). We will tell you which information we release to whom, upon your request.