

We're here **to help**

We know many of you are dealing with the impact of Hurricane Harvey. To aid during this difficult time, Teladoc is offering access to general medical care at no charge for residents of the evacuation zones in Texas and Louisiana.

To receive care, affected individuals should call the designated hotline below or visit teladoc.com/harvey for more information.

855.220.4585

This service extends beyond current Teladoc eligibility, and is available to any individual impacted during this time.

Frequently Asked Questions:

Q: What can Teladoc be used for?

A: Teladoc connects you with 24/7 access to care for many non-emergency illnesses, especially when you can't get an appointment with your primary care doctor due to home displacement or medical offices being temporarily closed.

Q: Can I get a prescription?

A: Our doctors can write prescriptions, when medically necessary, for new ailments as well as your ongoing medications available at your pharmacy of choice.

Q: Will we grant care free of charge to residents of affected areas, but not in an evacuation zone?

A: Yes

Q: If I'm eligible for Teladoc and register through this service, will I need to re-register at a later date?

A: Yes, eligible members that register through this mechanism will need to re-register with their existing group account to use Teladoc in the future.

Q: How do those impacted request care through Teladoc?

A: During this time, those impacted should call the number above to request a doctor visit.

Q: How long will this service be available?

A: We will continue to monitor the weather situation and provide you with any relevant updates to this service offering.