

COMMUNITY HEALTH CHOICE, INC.

YOUR APPLICATION

QUESTIONS, ANSWERS, LINKS AND IMPORTANT PHONE NUMBERS

HOW TO APPLY?

- 1 Call toll-free **2-1-1** (if you can't connect, call 1.877.541.7905).
- 2 Download a copy of the Getting Started application at www.CHIPmedicaid.org.
- 3 Apply online at www.yourtexasbenefits.com.
- 4 If you are deaf, hard of hearing, or speech impaired, you can call any number by calling **7-1-1** or **1.800.735.2989**.

HOW TO SUBMIT YOUR APPLICATION?

- **Mail to:** HHSC, PO Box 14600
Midland, TX 79711-4600
or use the pre-paid envelope that came with the application.
- **Fax toll-free:** Medicaid: 1.877.447.2839
CHIP: 1.855.671.6038

** You don't need to mail your application if you apply online, by phone or by fax.*

HOW TO CHECK THE STATUS OF YOUR APPLICATION?

- Your application can take up to 45 days to be processed.
- Call toll-free **2-1-1** (if you can't connect, call 1.877.541.7905).
- **Medicaid/CHIP:** Go to www.yourtexasbenefits.com and click on "View my case".

Call Member Services at **713.295.2222** or toll-free at **1.877.635.6736**, if you have any questions or need help at any point during this process. Community is here to help you!



Questions?

www.CHCHealth.org

713.295.2222 | 1.877.635.6736

COMMUNITY
HEALTH CHOICE



COMMUNITY CARES.