

Fraud, Waste and Abuse

Fraud, Waste and Abuse (FWA)

- **Fraud**

- **Intentional** deception or misrepresentation of an act knowingly made by an individual or entity where such act results in a benefit to the individual or entity

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- **Waste**

- Information submitted for items or services where there was **no intent to deceive or misrepresent**, but the outcome resulted in an overpayment of funds

Fraud, Waste and Abuse (FWA)

- **Abuse**

- **Unintentional** deception or misrepresentation of an act knowingly made by an individual or entity where such act results in a benefit to the individual or entity

Who Commits FWA

- Physicians
- Members or Member's guardian
- Employees of a physician
- Billing service companies
- Vendors or Contractors
- Employees of a Health Plan

How to protect yourself

- Do not share your medical ID
- Review your explanation of benefits
- Ask questions
- Protect your medical ID and medical history
- Use caution when providing information to callers
- Report suspected fraud, waste and abuse

Contact Us



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